1 2 3 4 5 6 IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WASHINGTON AT SEATTLE 7 TONY ROQUE, a Washington resident 8 NO. 2:20-cv-658 9 Plaintiff, **COMPLAINT FOR DECLARATORY** 10 VS. SEATTLE HOUSING AUTHORITY, a public AND INJUNCTIVE RELIEF 11 entity, Defendant. 12 13 COMES NOW, Plaintiff, Tony Roque, by and through his attorneys at Washington Civil 14 & Disability Advocate, for his Complaint for Declaratory and Injunctive Relief and Damages to 15 state and allege as follows: 16 I. INTRODUCTION 17 1. Plaintiff Tony Roque is an individual with quadriplegia. He requires a full-time 18 care in order to assist with Activities of Daily Living ("ADLs") and major life activities, as well 19 20 as to provide life-sustaining medical care. Seattle Housing Authority ("SHA") discriminates against Mr. Roque by refusing to allow his primary care provider and visiting nurses to park at 21 his apartment complex, despite providing parking for other residents, therefore illegally denying 22 23 Mr. Roque a reasonable disability accommodation. As a result of SHA's actions, Mr. Roque's Complaint for Declaratory and Injunctive Relief WASHINGTON CIVIL & DISABILITY ADVOCATE and Damages 4115 Roosevelt Way NE, Suite B Page 1 of 22 Seattle, WA 98105

care provider and visiting nurses are unable to effectively care for Mr. Roque as there is no reasonable transportation alternative for them to get to his residence. Without the help of his care provider and visiting nurses, Mr. Roque is completely alone, and at risk of starvation and serious health complications, and even death.

- 2. Mr. Roque brings this action seeking declaratory, injunctive, and equitable relief; compensatory damages; and attorneys' fees and costs to redress SHA's unlawful discrimination on the basis of disability in violation of Title II of the Americans with Disabilities Act ("ADA"), 42 U.S.C. § 12131 *et seq.*; The Fair Housing Amendments Act ("FHAA"), 42 U.S.C. § 3604 *et seq.*; the Washington Law Against Discrimination ("WLAD"), RCW § 49.60.010 et seq; Section 504 of The Rehabilitation Act U.S.C. § 794 *et seq.* ("Section 504"); Title IV of the ADA, 42 U.S.C.A. § 12201 *et seq.*; and The Residential Landlord Tenant Act ("RLTA"), RCW 59.18.010 *et. seq.*
- 3. Based on Mr. Roque's allegations herein, it is evident that the public entity SHA has failed to reasonably accommodate him as is legally required. Mr. Roque brings this action in order to compel SHA in order to end their discrimination and in order to reasonably accommodate his disability by allowing his care provider and visiting nurses to park on the premises as needed to provide Mr. Roque his necessary, life-sustaining care as they did without issue since Mr. Roque moved into his residence in February 2018.

#### II. PARTIES

4. Mr. Tony Roque brings this action and is an individual residing in Washington State. He is 49 years old and has C-6 Quadriplegia. Mr. Roque is limited in many major life activities including but not limited to: caring for oneself, performing manual tasks, eating,

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| 1 | sleeping, walking, standing, lifting, bending <sup>1</sup> , reading and working. Mr. Roque also requires full- |
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| 2 | time care to assist in Activities of Daily Living ("ADLs") such as bathing, body care, bed                      |
| 3 | mobility, eating, locomotion, medication assistance, use of the toilet, personal hygiene, dressing,             |
| 4 | and transfer. Mr. Roque is a qualified individual with a disability within the meaning of the                   |
| 5 | Americans with Disabilities Act ("ADA"), The Rehabilitation Act, the Washington Law Against                     |
| 6 | Discrimination ("WLAD"), and has a handicap under the Fair Housing Act Amendments                               |
| 7 | ("FHAA").   |
| 8 | 5. Seattle Housing Authority ("SHA") is an independent public entity located in                                 |
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Washington State and operates Raven Terrace, Mr. Roque's residence. The majority of SHA's funding is through the federal government, through the Department of Housing and Urban Development. SHA is a public entity under the ADA and Section 504 of the Rehabilitation Act.

#### III. JURISDICTION AND VENUE

- 6. This Court has jurisdiction pursuant to 28 U.S.C. § 1331, which gives district courts original jurisdiction over civil actions arising in the Constitution, laws, or treaties of the United States.
- 7. This Court has jurisdiction pursuant to 28 U.S.C. § 1343(a)(4), which gives district courts jurisdiction over actions to secure civil rights under Acts of Congress.
- 8. This Court has jurisdiction pursuant to 28 U.S.C. § 1367, which gives district courts supplemental jurisdiction over state law claims.
- 9. Venue is appropriate in this judicial district under 28 U.S.C. § 1391 because the events that gave rise to Mr. Roque's Complaint for Injunctive Relief and Damages occurred in this district and SHA resides within this district.

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<sup>&</sup>lt;sup>1</sup> Mr. Roque has C-6 quadriplegia and as a result cannot walk, stand, lift, or bend. To the extent that it was required that he do so, he would need the help of multiple caregivers and nurses.

IV. FACTUAL ALLEGATIONS 1 10. 2 Tony Roque is 49 years old and has C-6 quadriplegia. 3 11. Mr. Roque also suffers from high blood pressure, neurogenic bowel and bladder, history of recurrent urinary tract infections, recurrent decubitis skin ulcers requiring several 4 5 surgeries, and a history of depression. 6 12. Due to his disability, Mr. Roque fully relies on his care provider and visiting 7 nurses in order to stay alive. 8 13. Mr. Roque needs a care provider present 24 hours/day. 9 14. Mr. Roque requires assistance with most ADLs, including but not limited to bathing, body care, bed mobility, eating, locomotion, medication assistance, use of the toilet, 10 11 personal hygiene, dressing, and transfer. 15. Mr. Roque also requires assistance with major life activities including but not 12 limited to caring for oneself, performing manual tasks, eating, sleeping, walking, standing, 13 14 lifting, bending, reading and working. 16. Mr. Roque must be repositioned every 30 minutes to relieve pressure on his body 15 and maintain the integrity of his skin. 16 17 17. Mr. Roque's current care provider, Fatuma Mohamud, is the only care provider 18 who is still willing and able to work and help Mr. Roque during the COVID-19 pandemic. 19 18. Mr. Roque's apartment is not large enough for a care provider to live there full-20 time, so care providers must commute using a car. 19. 21 Care providers commute by car to not only transport themselves to Mr. Roque's residence, but to also bring him his food, medicine, and medical supplies. 23 20. Mr. Roque has been a resident of Raven Terrace Apartments ("Raven Terrace")

since February 2018. 1 21. Raven Terrace is located at 820 Yesler Way in Seattle and is owned and operated 2 3 by SHA as a public housing community for low-income residents. 22. Raven Terrace is located in a busy and densely populated neighborhood of Seattle 4 5 that does not have consistently available street parking. Where available street parking can be found, parking is limited to two (2) hours and is Zone 7 Restricted Parking Zone ("RPZ"). 6 23. 7 Raven Terrace offers a parking garage on-site for residents and staff to park. 8 24. The garage at Raven Terrace has both assigned and unassigned parking. 9 25. Residents and employees may both park in the parking garage. 10 26. In order for Mr. Roque's care provider and visiting nurses to provide his lifesustaining care, Mr. Roque requires them to park in the Raven Terrace parking garage. 11 27. Given the extent of Mr. Roque's personal care needs, it is imperative that the 12 caregiver and visiting nurses are present for a significant period of time. 13 28. 14 Mr. Roque's care provider brings a car full of groceries, medicine, and medical 15 supplies to Mr. Roque on an almost daily basis. 29. 16 If Mr. Roque needs to come into his doctor's medical office or the hospital, his 17 care providers need to accompany him to assist with transfers, body repositioning and with catheter care and bowel movements. They will also need to bring his belongings such as his 18 19 medical devices like a portable urinal should his catheter bag reach it limits. As such, Mr. Roque 20 requires his caregivers to have access to their car for his medical supplies and a place nearby for 21 them to leave their car should they need to accompany him for medical care. 30. 22 For over 24 months, Mr. Roque's care providers and visiting nurses were allowed 23 to park at Raven Terrace without incident.

| 1  | because other care providers and nurses have refused to visit Mr. Roque during the COVID-19      |
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| 2  | outbreak.  |
| 3  | 43. Regardless of the COVID-19 situation, Mr. Roque's choice of healthcare                       |
| 4  | providers should not be dictated by SHA's parking policies.                                      |
| 5  | 44. On March 9, 2020, Mr. Roque requested a parking permit from Raven Terrace                    |
| 6  | property manager, Davina O'Connor, and building manager Eric Owens, via email about the          |
| 7  | situation, but O'Connor refused to give him one.   |
| 8  | 45. On March 10, 2020, Mr. Roque next contacted accommodations specialist Sanja                  |
| 9  | Stegich to request a reasonable accommodation to allow Mr. Roque's care provider and visiting    |
| 10 | nurses to park in the parking lot.   |
| 11 | 46. On March 26, 2020, Mr. Roque's physician Dr. Matthew Jaffy submitted a                       |
| 12 | medical questionnaire in support of Mr. Roque's reasonable accommodation request.                |
| 13 | 47. On April 6, 2020, Mr. Roque's case manager at the Human Services Department                  |
| 14 | for the City of Seattle, Mark Bernstein, submitted a letter in support of Mr. Roque's reasonable |
| 15 | accommodation request.   |
| 16 | 48. Bernstein's email clearly stated that it is imperative that Mr. Roque needs his care         |
| 17 | provider and visiting nurses at his residence for extended periods of time and that              |
| 18 | accommodations for them to park at Raven Terrace is an important part of Mr. Roque's support     |
| 19 | through the city's service plan.   |
| 20 | 49. Despite this information, SHA denied Mr. Roque's request for reasonable                      |
| 21 | accommodation on April 20, 2020.   |
| 22 | 50. SHA's stated reason for the denial is that the accommodation was limited to Mr.              |
| 23 | Roque's caregiver, who is not disabled and not a participant in SHA's low income housing         |
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1 program. Upon information and belief, SHA has denied Mr. Roque's request for reasonable 2 51. 3 accommodation because Mr. Roque continued, out of necessity and in assertion of his rights as a person with a disability, to allow his care provider and visiting nurses to park in the Raven 5 Terrace garage. 6 52. Without full and consistent access to his care provider's vital services, Mr. Roque has been unnecessarily suffering both physically and emotionally. 8 53. Mr. Roque has gone without eating because his care provider cannot bring him 9 food and supplies. Mr. Roque went four days in a row on nothing but bread and condiments. 54. 10 Mr. Roque's skin is deteriorating due to unrelieved pressure because his care 11 provider is no longer able to consistently access Mr. Roque to reposition his body regularly. 55. When Mr. Roque's care provider is able to care for him, her back problems 12 prevent her from being able to turn him to bathe him. 13 14 56. On April 17, Mr. Roque sent an email to Case Manager at the Human Services Department for the City of Seattle, Mark Bernstein letting him know that due to his care 15 16 provider's resulting back problems, Mr. Roque had been left on his back for two days with no 17 relief from the pressure. 57. Because of the lower back problems his care provider has developed from 18 19 walking and carrying heavy loads to Raven Terrace, Mr. Roque's care provider is simply unable 20 to provide the Mr. Roque needs in order to live. 21 58. Mr. Roque could starve, die from infection, or be forced to move into a long-term care facility if he does not consistently the life-sustaining care that he receives from his care 23 provider and visiting nurses.

| 1      | 59.                       | Mr. Roque has no family in Washington and his care provider is his only source                             |
|--------|---------------------------|--|
| 2      | of social inter           | raction and caregiving.  |
| 3      | 60.                       | Mr. Roque's imminent health risks and increased isolation, in addition to the fear                         |
| 4      | attached to th            | e COVID-19 pandemic, has caused him great emotional distress.  |
| 5      | 61.                       | Due to SHA's discrimination against Mr. Roque due to his disability, deliberate                            |
| 6      | indifference,             | and failure to provide Mr. Roque with a reasonable accommodation, Mr. Roque is                             |
| 7      | at risk of star           | vation, infection, hospitalization, institutionalization, severe depression, and death.                    |
| 8<br>9 |                           | V. FIRST CAUSE OF ACTION Title II of the Americans with Disabilities Act of 1990 42 U.S.C. §§ 12131 et seq |
| 10     | 62.                       | Mr. Roque incorporates by reference the allegations in the paragraphs above.                               |
| 11     | 63.                       | The ADA was enacted nearly 30 years ago in order to protect individuals with                               |
| 12     | disabilities ag           | gainst discrimination.   |
| 13     | 64.                       | Mr. Roque is substantially limited the major life activities of caring for oneself,                        |
| 14     | performing m              | anual tasks, eating, sleeping, walking, standing, lifting, bending, reading and                            |
| 15     | working. He               | is therefore an individual with a disability within the meaning of Title II of the                         |
| 16     | ADA, 28 C.F               | .R. § 35.108(a).   |
| 17     | 65.                       | Mr. Roque is a qualified individual with a disability under the meaning of Title II                        |
| 18     | of the ADA,               | 42 U.S.C.A. § 12131(2), because he meets the essential eligibility requirements for                        |
| 19     | the receipt of            | public housing services by SHA, a public entity.   |
| 20     | 66.                       | As a public housing agency, SHA is a public entity under the meaning of Title II                           |
| 21     | of the ADA.,              | 42 U.S.C.A. § 12131(1).  |
| 22     | 67.                       | Title II of the ADA provides that "no qualified individual with a disability shall,                        |
| 23     | by reason of s            | such disability, be excluded from participation in or be denied the benefits of the                        |
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"Deliberate indifference requires both knowledge that a harm to a federally

| 1        | protected right is substantially likely, and a failure to act upon that likelihood." <i>Id.</i> at 1139.                          |
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| 2        | 76. SHA, through the Raven Terrace building manager Eric Owens, property manage   |
| 3        | Davina O'Connor, and accommodations specialist Sanja Stegic, knew that Mr. Roque  |
| 4        | desperately needed the life-sustaining care and medical treatment from his care provider and                                      |
| 5        | visiting nurses. They further knew that in order to properly care for Mr. Roque, his care provider                                |
| 6        | and visiting nurses need to park at Raven Terrace for a minimum of several hours at a time, ofter                                 |
| 7        | longer. Their knowledge is from not only Mr. Roque's personal requests, but from official   |
| 8        | communication with both Mr. Roque's doctor and his Case Manager. In spite of this knowledge,                                      |
| 9        | and repeated written requests from Mr. Roque, SHA intentionally denied Mr. Roque reasonable                                       |
| 10       | accommodation, intentionally failing to act to protect his rights.  |
| 11       | 77. SHA intentionally discriminated and continues to do so against Mr. Roque, on the  |
| 12       | basis of his disability, in violation of Title II of the ADA and its implementing regulations.                                    |
| 13       | 78. Mr. Roque is therefore entitled to injunctive relief, monetary damages, and an  |
| 14       | award of attorneys' fees, costs, and disbursements pursuant to the ADA, 42 U.S.C. § 12133.  |
| 15<br>16 | VI. SECOND CAUSE OF ACTION The Fair Housing Amendments Act 42 U.S.C. § 3604 et seq.   |
| 17       | 79. Plaintiff incorporates by reference all allegations in the paragraphs above.  |
| 18       | 80. The Federal Fair Housing Amendments Act ("FHAA") makes it unlawful to   |
| 19       | "discriminate against any personin the provision of services or facilities in connection with [a]                                 |
| 20       | dwelling, because of a handicap of  |
| 21       | (A) that person; or   |
| 22       | (B) a person residing in or intending to reside in that dwelling after it is so sold,   |
| 23       | rented, or made available; or   |
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VII. THIRD CAUSE OF ACTION
The Washington Law Against Discrimination
RCW §§ 49.60.010 et seq.

Injunctive Relief entitles Mr. Roque to recover reasonable attorneys' fees and costs. Id.

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| 1  | public housing. Mr. Roque was denied a parking space because he does not have a car himself.     |
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| 2  | Mr. Roque does not have a car because he cannot drive a car due to his disability. The only      |
| 3  | reason Mr. Roque is provided with this discriminatory living experience is SHA's refusal to      |
| 4  | accommodate Mr. Roque's disability.  |
| 5  | 98. Specifically in regard to housing, as opposed to public accommodations, it is an             |
| 6  | unfair practice under the WLAD to "refuse to make reasonable accommodation in rules, policie     |
| 7  | practices, or services when such accommodations may be necessary to afford a person with the     |
| 8  | presence of any sensory, mental, or physical disabilityequal opportunity to use and enjoy a      |
| 9  | dwelling." RCW § 49.60.222(2)(b).  |
| 10 | 99. SHA has committed an unfair practice under the WLAD by refusing to provide                   |
| 11 | Mr. Roque with the reasonable accommodation that he needs in order to safely live at Raven       |
| 12 | Terrace. SHA denies him the equal opportunity to use and enjoy his residence in violation of the |
| 13 | WLAD.  |
| 14 | 100. Pursuant to RCW § 49.60.030(2), Mr. Roque is entitled to declaratory and                    |
| 15 | injunctive relief and to recover from SHA actual damages and reasonable attorneys' fees and      |
| 16 | costs incurred in bringing this action.  |
| 17 | VIII. FOURTH CAUSE OF ACTION Section 504 of The Rehabilitation Act of 1973                       |
| 18 | 29 U.S.C. § 794 et seq.; "Section 504"   |
| 19 | 101. Plaintiff incorporates by reference the allegations in the paragraphs above.                |
| 20 | 102. Mr. Roque is limited in the major life activity of caring for oneself, performing           |
| 21 | manual tasks, eating, sleeping, walking, standing, lifting, bending, reading and working and is  |
| 22 | thus an individual with a disability as defined by Section 504. 29 U.S.C. § 705(9).              |
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## IX. FIFTH CAUSE OF ACTION Title IV of Americans with Disabilities Act 42 U.S.C.A. § 12201 et seq.

- 122. Mr. Roque incorporates by reference the allegations in the paragraphs above.
- 123. Title IV of the ADA addresses retaliation and provides that "[n]o person shall discriminate against any individual because such individual has opposed any act or practice made unlawful by the [ADA]." 42 U.S.C. § 12203(a).
- 124. It is unlawful under Title IV to "coerce, intimidate, threaten, or interfere with any individual in the exercise or enjoyment of, or on account of his or her having exercised or enjoyed...any right granted or protected by [the ADA]." 42 U.S.C. § 12203(b).
- 125. Mr. Roque opposed the "residents only" parking policy by filing a reasonable accommodation claim, and he continued to exercise his rights, out of necessity, to receive a reasonable accommodation under the ADA by allowing his care providers and visiting nurses to park at Raven Terrace in opposition to SHA's new policy.
- 126. After he opposed the parking policy and asserted his ADA rights, SHA denied Mr. Roque's request for accommodation, despite understanding reasonableness of the request for accommodation, the strong recommendations from his doctor and caseworker, and the dire consequences of failing to grant the request.
- 127. By denying Mr. Roque's request for reasonable accommodation, SHA retaliated against him, interfering with his right to accommodation under the ADA and punishing him for voicing his opposition to SHA's policies.
- 128. SHA further refused to timely expedite any process for appealing the refusal, requiring Mr. Roque to wait weeks or months for further SHA determinations on his request.

| 1        | 129.                      | Due to SHA's discrimination and retaliatory actions in violation of Title IV of the  |
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| 2        | ADA, Mr. Ro               | que is entitled to the same remedies as under Title II of the ADA: injunctive relief,  |
| 3        | monetary dan              | nages, and an award of attorneys' fees, costs. 42 U.S.C.A. § 12203(c).   |
| 4        |                           | X. SIXTH CAUSE OF ACTION RESIDENTIAL LANDLORD-TENANT ACT   |
| 5        |                           | RCW 59.18.150  |
| 6        | 130.                      | Plaintiff incorporates by reference the allegations in the paragraphs above.   |
| 7        | 131.                      | RCW 59.18.150(6) in part states:   |
| 8        |                           | Except in the case of emergency or if it is impracticable to do so, the landlord shall give the tenant at least two days' written notice of his or her intent to enter and shall enter only at reasonable times. |
| 9        |                           | The notice must state the exact time and date or dates of entry or specify a period of time during that date or dates in which the entry   |
| 10       |                           | will occur, in which case the notice must specify the earliest and latest possible times of entry. The notice must also specify the  |
| 11<br>12 |                           | telephone number to which the tenant may communicate any objection or request to reschedule the entry.   |
|          | 132.                      | R.C.W 59.18.150(8) provides:   |
| 13       | 132.                      | A landlord or tenant who continues to violate the rights of the  |
| 14       |                           | tenant or landlord with respect to the duties imposed on the other as set forth in this section after being served with one written  |
| 15       |                           | notification alleging in good faith violations of this section listing the date and time of the violation shall be liable for up to one  |
| 16       |                           | hundred dollars for each violation after receipt of the notice. The prevailing landlord or tenant may recover costs of the suit or   |
| 17       |                           | arbitration under this section, and may also recover reasonable attorneys' fees.   |
| 18       | 133.                      | On or about January 20, 2019, building manager Eric Owens casually walked into   |
| 19       | Mr. Roque's               | bedroom while he was laying in bed watching TV, and introduced himself to Mr.  |
| 20       | Roque. Mr. I              | Roque told Eric Owens not to do that again and filed a complaint with SHA.   |
| 21       | 134.                      | On or about March 14, 2019, an SHA staff member came up to Mr. Roque's door  |
| 22       | and walked ir             | to his apartment without notice. Mr. Roque filed a complaint with SHA about this   |
| 23       | incident.                 |  |
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| 1  | 135. On or about April 29, 2019, SHA's maintenance worker entered Mr. Roque's                 |
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| 2  | apartment without providing any notice to Mr. Roque. On the same day, Mr. Roque emailed       |
| 3  | Eric Owens stating he was filing a complaint with SHA because this was the third time SHA has |
| 4  | entered Mr. Roque's apartment without notice.   |
| 5  | 136. In all of the above mentioned incidents, SHA failed to provide Mr. Roque notice          |
| 6  | of intent to enter Mr. Roque's apartment.   |
| 7  | 137. By failing to provide Mr. Roque notice, SHA is in violation of RCW                       |
| 8  | 59.18.150(6).   |
| 9  | 138. Mr. Roque is entitled to monetary compensation of each occurrence of SHA's               |
| 10 | failure to provide notice as well as attorney's fees for bringing this action.                |
| 11 | XI. PRAYER FOR RELIEF   |
| 12 | WHEREFORE, Plaintiff respectfully requests that this Court:                                   |
| 13 | 1. Assume jurisdiction over this action;  |
| 14 | 2. Find and declare Defendant SEATTLE HOUSING AUTHORITY to be in violation of                 |
| 15 | Title II of the Americans with Disabilities Act, The Fair Housing Act, Section 504 of the     |
| 16 | Rehabilitation Act, Title IV of the Americans with Disabilities Act, the Washington Law       |
| 17 | Against Discrimination, and the Residential Landlord Tenant Act because SHA does not          |
| 18 | comply with state and federal laws and regulations;   |
| 19 | 3. Issue an injunction requiring SHA to permit Mr. Roque's care provider and visiting         |
| 20 | nurses full and unrestricted access to Raven Terrace Parking garage as is necessary to        |
| 21 | provide Mr. Roque care.   |
| 22 | 4. Award Plaintiff:   |
| 23 | a. Actual and Compensatory Damages pursuant to Title II of the ADA, the FHAA,                 |
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| 1  | the Rehabilitation Act, the WLAD, Title IV of the ADA, and the RLTA.                        |  |  |
|----|---|--|--|
| 2  | b. Reasonable costs and attorneys' fees pursuant to the ADA, the FHAA, the                  |  |  |
| 3  | Rehabilitation Act, the WLAD, Title IV of the ADA, and the RLTA.                            |  |  |
| 4  | c. Interest on all amounts at the highest rates and from the earliest dates allowed by      |  |  |
| 5  | law.  |  |  |
| 6  | 5. Award such additional or alternative relief as may be just, proper, and equitable.       |  |  |
| 7  | DATED THIS 30TH day of April, 2020  |  |  |
| 8  | By:   |  |  |
| 9  |   |  |  |
| 10 | Conrad Reynoldson WSBA# 48187 conrad@wacda.com  |  |  |
| 11 |   |  |  |
| 12 |   |  |  |
| 13 | <u>s/Bonnie Fong</u><br>Bonnie Fong   |  |  |
| 14 | WSBA# 51276<br>bonnie@wacda.com   |  |  |
| 15 | (206) 971-1124  |  |  |
| 16 | WASHINGTON CIVIL & DISABILITY ADVOCATE<br>4115 ROOSEVELT WAY NE, SUITE B, SEATTLE, WA 98105 |  |  |
| 17 | Attorneys for Plaintiff   |  |  |
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